



**BilgeAdam**  
IT Services



# Bilge Adam IT Services

Bilge Adam, founded in 1997, is the leading IT services company, headquartered in Istanbul-Turkey with an international span since 2007.

With its highly skilled professionals, commitment to quality, partnerships with global technology vendors, global and local business connections, Bilge Adam makes an ideal partner for companies that need a trustworthy IT service provider.



## IT services are:

- Consulting
- Software Development
- Training
- Outsourcing
- Support and Maintenance

## Bilge Adam provides services to:

- Top 500 companies in Turkey
- Mid-size enterprises (MEs) in Turkey
- Government institutions
- International companies

## with its

- 13 locations in Turkey and a sales office in NYC
- Team of over 650 full-time employees, more than 450 of which are consultants/instructors with global IT certifications in their respective fields
- Partnership with leading IT vendors: Microsoft, VMware, Huawei, IBM, HP, Dell, Oracle, Redhat, EMC, Symantec, PMI, CheckPoint, Apple, Google, Adobe, Autodesk.

- Microsoft Gold Certified Partner - 6 gold, 2 silver competencies:

### **Gold Competencies**

- Application Development
- Collaboration and Content
- Data Analytics
- Identity and Access
- Learning
- Messaging

### **Silver Competencies**

- Communications
- Devices and Deployment

# IT Consulting

Bilge Adam Consulting Services help you ensure you take maximum advantage of your IT investment by optimizing your use of IT resources and technologies.

Bilge Adam provides premier IT consulting services at highest global industrial standards and employs consultants who possess the hands on experience and the relevant IT certification.

Consulting services are: Installation, deployment, implementation, integration, configuration, optimization and development.

## Software & Database

### Microsoft, Oracle, Java, PMP

- Application Development and Management
- Portal & Content Management
- Business Intelligence
- Database Management and Optimization
- Big Data
- Project Management
- Business Analysis
- Software Testing
- Digital Design

## System & Platform

### Microsoft, ITIL, Redhat

- Dell, Huawei, Cisco
- Infrastructure and Platform
- IT Service Management: ITIL, Cobit, ISO, SCSM
- Virtualization Solutions
- Messaging and Communication
- Deployment Implementation and Management
- Cloud Computing
- Server & System Management

## Network & Security

### Dell, Huawei, Cisco, HP Networking, Checkpoint

- Network Design
- Network Management
- Network Security
- Data Security
- Firewall and Attack Detection

## Server & Storage

### VMware, IBM, HP, Symantec, Dell, EMC

- Data Protection and Matching Services
- Server Virtualization Services
- Client Security Services (Anti-X)
- Server Commissioning and Management Services
- Data Storage Commissioning and Management Services
- Data Center Management
- Backup & Archiving



# Team of Experts

Bilge Adam consultants possess academic competencies, international technical certifications in their respective fields and no less than 3 years of hands-on experience.

- 1 Microsoft RD (Regional Director, 1 of the 2 in Turkey)
- 5 Microsoft MVP (Most Valuable Professional)
- 93 MCT (Microsoft Certified Trainer)
- 36 MCSE (Microsoft Certified System Engineer)
- 13 MCS .NET (Microsoft Certified Solution Developer)
- 18 MCITP (Microsoft Certified IT Professional)
- 23 MCPD (Microsoft Certified Professional Developer)
- 58 MCTS (Microsoft Certified Technology Specialist)
  
- 1 CCIE (Cisco® Certified Internetwork Expert)
- 6 CCSI (Certified Cisco® Systems Instructor)
- 7 CCNP (Cisco® Certified Network Professional)
- 25 CCNA (Cisco® Certified Network Associate)
  
- 3 VCI (VMWare Certified Instructor)
- 3 VCP (VMWare Certified Professional)
  
- 2 Symantec Approved Trainers
  
- 4 HPCI (HP Certified Instructor)
- 1 HP MASE (HP Master Accredited Sys Eng)
- 4 HP ASE (HP Accredited System Engineer)
- 5 HP AIS (Integration Specialist)
  
- 1 CISSP (Certified Information Systems Security Professional) (ISC2)
- 1 CISA (Certified Information Systems Auditor) (ISACA)
  
- 1 CompTIA Server+ Certified Professional
- 1 CompTIA A+ Certified Professional
- 1 CompTIA Network + Certified Professionals
- 2 CompTIA Security + Certified Professional
- 2 Foundation Certificate in ITIL (IT Service Management)
- 2 CEH (Certified Ethical Hacker)



# Reliable References and Recommendations by Top IT Vendors

## Sample Projects and Clients:

**Software Development:** .NET, SQL Server projects at *Pepsi, Mercedes Benz, Turkish Authority for Borders and Coasts and others.*

**Portal and Content Management:** SharePoint services, SharePoint portal, SQL Server, .NET, BI projects at *Turkcell, Teknosa, Kordsa Global, Vodafone and others.*

**Business Intelligence (BI):** Data mining using SQL Server and BI, SharePoint, SQLServer, data warehouse using SQL Server and BI projects at *Yapi Kredi Pension 401k, Johnson&Johnson, Kale, Axa Insurance, JTI and others.*

**IT Management:** SCCM (Microsoft System Center Configuration Manager + OSD), ITIL with SCCM, Service Manager and SCOM (Microsoft System Center Operations Manager), Application virtualization projects at *HSBC Bank, Finansbank, Turkish Army, Turkish Treasure and others.*

**Infrastructure and Security:** Active directory migration, EFS automation using Powershell, Microsoft Lync, Microsoft Exchange, Public key infrastructure solution, Security solution with 801.1x, NAP and Forefront projects at *Turkcell, Vodafone, Global Bilgi call center, Turkish Treasure, Ulker and others.*

**Messaging and Communication:** Exchange Server 2010 Migration, Office Communications Server 2007 R2, Forefront TMG 2010, Lync Server 2010 projects at *Turkcell, Turkish Army, Ulker and others.*

## Microsoft Case Studies:


- Industry: Government
- Customer Profile: The General Directorate of Copyrights and Cinema, a department of the Turkish Ministry of Culture, is responsible for protecting the rights of intellectual property owners.
- Business Situation: The General Directorate wanted to update the operating systems on its computers to provide users with better performance, improved ease of use, and advanced security features.
- Solution: The General Directorate deployed Windows 7 to its computers, and took advantage of new features such as AppLocker and BitLocker for enhanced security, and DirectAccess for remote connectivity. The deployment was assigned to and successfully completed by Bilge Adam.
- Benefits: Enhanced performance and hardware longevity, Improved ease of use, Tightened security and simplified systems management

**Complete list at:** [http://www.microsoft.com/casestudies/Case\\_Study\\_Search\\_Results.aspx?Type=1&Keywords=bilge%20adam](http://www.microsoft.com/casestudies/Case_Study_Search_Results.aspx?Type=1&Keywords=bilge%20adam)





# Software Development



Bilge Adam provides off-shore and on-shore software development services in USA and in EMEA on Microsoft .NET and Oracle Java platforms for international clients.



## Software Development | Syncsort USA (DMExpress Ironcluster Web & Mobile Project)

Over 2+ years, with a proven successful consulting project and implementation. Highly customized technology and high code standards are developed and implemented.

- Java
- C++
- Java RESTful Services (JAX-RS)
- Servlet, JSP, JQuery
- Tomcat
- JNI
- JUnit
- Maven
- TestNG
- Google Test


## Software Development | Syncsort USA (DMExpress Ironcluster Mobile Application)

Over 2+ years, Web Service Implementation, Mobil Application for IOS & Android Integration consulting project

- Java RESTful Services (JAX-RS)
- Phonegap
- IONIC
- JNI
- AngularJS
- Appium - Automated Test Framework
- Jasmine - Unit Test Framework

## Application Development | Microsoft .NET

Bilge Adam analyzes the needs of your company and develops custom software applications according to your needs. MSF (Microsoft Solution Framework) is used for the project development. After the multi-tier application development, stabilization and user training phases are provided. All the MSF stages are completed by Certified Business Analysts and Microsoft Certified Solution Developers.





## Application Development | Oracle Java

Bilge Adam Java & JEE Technologies Division is a dynamic organization focused on Object Oriented technologies, specializing in provision of the highest quality Java and JEE development services. We specialize in Java and JEE software development, consulting services, training and enterprise Java application development solutions. Our team members are Sun Certified Professionals who have extensive experience with Java Standard Edition (JSE) and Java Enterprise Edition (JEE). Bilge Adam Software Development Department delivers customized projects with its high skilled and certified developers.

## Corporate Portal Management | Microsoft Office SharePoint Server

Content management, workflow design and key performance management needs of your company are supported by Microsoft Office SharePoint applications. Using SharePoint 2010 portals, your company can build web sites to share information with others, manage documents from start to finish, and publish reports to help everyone make better decisions. SharePoint 2010 Search helps your employees find valuable information to get their jobs done. It provides intranet search, people search, and a platform to build search-driven applications—all on a single, cost-effective infrastructure. SharePoint 2010 Search is a combination of relevance, refinement, and people. This new approach to search provides an experience that is highly personalized, efficient, and effective. Bilge Adam supports your SharePoint portal projects from analysis to user training and provide installation, development and business intelligence level services.

## Global References

Microsoft  
IBM USA  
HP  
Huawei  
Syncsort USA  
Pepsi  
Coca Cola  
Turkcell  
Mercedes-Benz  
Borusan Holding  
Daimler  
Johnson & Johnson  
3M  
Emirates  
Pfizer  
KPMG  
Merck Sharp  
HSBC Bank



# IT Training

Bilge Adam is the leading IT training company in the EMEA region.

Capable of delivering training beyond a purely academic perspective, most Bilge Adam trainer/consultants possess no less than 3 years of hands-on industry experience and can therefore enrich the training content with own experience and real-life scenarios.

Training can be conducted at Bilge Adam's high-tech locations in Istanbul or at your own site or remotely over the Internet.

Official training topics can be customized to suit your needs best.

- Microsoft System: Windows, Exchange, Hyper-V, Azure, Unified Communications, SCOM, SCCM, Virtualization
- Microsoft Software: SQLServer, SharePoint, .NET, C#, web services, BI, Big Data
- Microsoft Office
- VMware, Symantec, Checkpoint, MySQL
- Software Projects, Quality & Management: PMP, Scrum, ISTQB, CBAP
- IT Security, Management: CPEH, CEH, CISSP, ITIL, Cobit, CISA, SCSM
- Java, EMC, HP, Cisco, RedHat, Oracle, Dell, Huawei
- Mobile: iPhone, Android, Win8, HTML5 application development
- IBM: Server, Storage, Software
- Adobe, Apple, Autodesk, Google

Complete training catalogue at <http://www.egitimtakvimi.com>

# Outsourcing – HR Services



Bilge Adam operates a unique HR Services Division that specializes in IT. Bilge Adam HR Services, a “Private Employment Agency” authorized by the Turkish Employment Agency, is the leader in this field.

## Advantages provided by Bilge Adam outsourcing service

- Bilge Adam HR Services specializes in the area of IT.
- Bilge Adam HR Services, a “Private Employment Agency” authorized by the Turkish Employment Agency, is the national leader in its field.
- Bilge Adam manages an IT talent pool comprised of 4.000+ IT professionals graduating from Bilge Adam IT Academy every year. Through this pool, Bilge Adam is able to meet most of the IT skills needed.
- Bilge Adam adopts “continuous training” philosophy throughout its employees in order to increase the skills and competencies of its pool of IT professionals.



## Professional Services

Software Tester  
Dynamics ERP Mng.  
SAP FI/CO Consultant  
Java / SQL Developer  
SharePoint Consultant  
Siebel CRM Software Tester  
Billing/Charging Tester  
Data Warehouse Specialist  
Business Intelligence Consultant  
System Admin  
Help Desk Specialist  
C# .NET Developer  
SAP ABAP Developer  
Configuration Manager





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